



**PROVISION OF TRAVEL AND AIR TICKETING
SERVICES USING FRAMEWORK AGREEMENTS
AND SUBSEQUENT CALL-OFF CONTRACTS**

DPC-FA-01-2025

DEPOSIT PROTECTION CORPORATION



**PROVISION OF TRAVEL AND AIR TICKETING SERVICES USING FRAMEWORK
AGREEMENTS AND SUBSEQUENT CALL-OFF CONTRACTS
DPC-FA-01-2025**



**PROVISION OF TRAVEL AND AIR TICKETING
SERVICES USING FRAMEWORK AGREEMENTS
AND SUBSEQUENT CALL-OFF CONTRACTS**

DPC-FA-01-2025

1. INTRODUCTION

An Invitation to bid for the provision of travel and ticketing services using framework agreements and subsequent call-off contracts was published in the E-GP system on the 20th of February 2025 and advertised in the Government Gazette of 20 February 2025 and in Herald of 20 February 2025. The tender closed on the 17th of March 2025.

2. SCOPE OF WORK

Provision of travel and ticketing services using framework agreements and subsequent call-off contracts.

3. OPENING BID LIST

A total of five (5) companies submitted their bids.

4. Opening Bid Prices

BID NO.	NAME OF BIDDER
1	Traverze Travel (Pvt) Ltd
2	Satguru Travel & Tours (Pvt) Ltd
3	Genesis Travel & Tours (Pvt) Ltd
4	Blueberry Travel (Pvt) Ltd
5	Elite Travel & Tours (Pvt) Ltd



**5. COMPLIANCE WITH ADMINISTRATIVE, ELIGIBILITY AND COMMERCIAL
REQUIREMENTS**

Item No	Requirement	Traverze	Satguru	Genesis	Blueberry	Elite
1.	Bid Validity (30 days)	Yes	Yes	Yes	Yes	Yes
2.	Certificate from NSSA on payment of social security contributions	Yes	Yes	Yes	Yes	Yes
3.	Tax Clearance certificate	Yes	Yes	Yes	Yes	Yes
4.	Current Bank statement (three months)	Yes	Yes	Yes	Yes	Yes
5.	CR14	Yes	Yes	Yes	Yes	Yes
6.	CR6	Yes	Yes	Yes	Yes	Yes
7.	Certificate of Incorporation	Yes	Yes	Yes	Yes	Yes
8.	SPOC fee	Yes	Yes	Yes	Yes	Yes
9.	Company profile	Yes	Yes	Yes	Yes	Yes
10.	IATA Registration	Yes	Yes	Yes	Yes	Yes
11.	Association of Zimbabwe Travel Agency Registration	Yes	Yes	Yes	Yes	Yes
12.	Zimbabwe Tourism Authority Registration	Yes	No	Yes	Yes	Yes
Overall Compliance	Accept/Reject	Accept	Reject	Accept	Accept	Accept

5.1 Rejected Bidder/s

Bid Number	Bidder's Name	Reason(s) for Rejection
2	Satguru	I. Submitted an expired ZTA certificate



5.2 Accepted Bidders Considered for The Technical Proposal Evaluation Stage

Four (4) bidders were compliant with the Eligibility, Administrative and Commercial evaluation requirements.

BID NUMBER	BIDDER'S NAME
1	Traverze
3	Genesis
4	Blueberry
5	Elite

6. COMPLIANCE WITH TECHNICAL PROPOSAL REQUIREMENTS

TECHNICAL SPECIFICATION AND COMPLIANCE SHEET

a	B	Traverze	Genesis	Blueberry	Elite
Item No.	Item description and full technical Specification required (including applicable standards)	{Confirm full specification of items offered by Bidder and compliance of items to detail in column b}	{Confirm full specification of items offered by Bidder and compliance of items to detail in column b}		
1	Technical Proposal Schedule	Yes	Yes	Yes	Yes
3	Summary of experience	Yes	Yes	Yes	Yes
4	Financial Proposal Schedule	Yes	Yes	Yes	Yes
5	Must have at least five (5) of years in air travel and ticketing industry	Yes	Yes	Yes	Yes
6	Must provide a list of at	No-more than 3 years	Yes	Yes	Yes



**PROVISION OF TRAVEL AND AIR TICKETING
SERVICES USING FRAMEWORK AGREEMENTS
AND SUBSEQUENT CALL-OFF CONTRACTS**

DPC-FA-01-2025

	least three (3) clients and reference letters clients to which the bidder has offered similar services in the last three (3) years				
7	Must provide details of at least five (5) staff members with their relevant certifications and/or accreditations. Attach copies of such certification. Such certification should be relevant to the work they do and the key skills for the services required.	Yes	Yes	Yes	Yes
8	Must agree with the requirement of (offering a credit facility) issuing (and able to issue) US\$ travel tickets and receive payment within thirty (30) days of invoicing.	No	Yes	Yes	Yes
Accept/Reject		Reject	Accept	Accept	Accept



6.1 Rejected Bidders

Bid Number	Bidder's Name	Reason(s) for Rejection
1	Traverze	I. Provided references older than a maximum of three years required II. Did not offer credit facility issuing of 30 days

6.2 Accepted Bidders Considered for Secondary Bidding Process

Three (3) bidders were compliant with the Technical evaluation.

BID NUMBER	BIDDER'S NAME
3	Genesis Travel & Tours (Pvt) Ltd
4	Blueberry Travel (Pvt) Ltd
5	Elite Travel & Tours (Pvt) Ltd

7. RECOMMENDATION

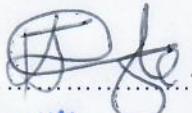
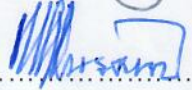

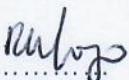
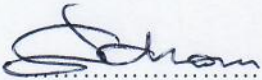
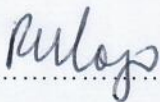
The Evaluation Committee recommends that the following bidders be shortlisted for the Secondary bidding process:

- 1) Genesis Travel & Tours (Pvt) Ltd
- 2) Blueberry Travel (Pvt) Ltd
- 3) Elite Travel & Tours (Pvt) Ltd



8. SIGNATURES

The Evaluation was carried out by the following Evaluation Committee Members:

	Signature:	Date:
1. J. Ndongwe (Chairperson)		03/04/25
2. M. Murau		3/4/25
3. O. Kashangura		3/4/25
4. R. Moyo		3/4/25
5. C. Ndlovu		03/04/25
6. R. Moyo		3/4/25
7. F. Nduna PMU Representative		