

**To: Procurement Management Unit**

**From: Evaluation Committee**

**Date: 4 September 2025**

**Ref: Evaluation Committee report on evaluation of Tender for Customer Satisfaction Survey**

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Following the opening of bids online by the PMU and bid opening committee, the evaluation committee received the opened bids for evaluation. The bids were examined and evaluated following the criteria set out in the bidding document and in accordance with Section Part V Section 28 (1) (2) of S I. 5 of 2018 for purposes of determining, in terms of Section 47 of the PPDPA Act, whether opened bids were complete and responsive and administratively compliant.

Below are the evaluations using the methodology and evaluation criteria as set out in the bid document. The Evaluation was managed and supervised by the PMU.

**PRELIMINARY EVALUATION (In accordance with Section 28 of the PPDPA (General) Regulations S.I. 5 of 2018: To confirm that all documents required have been provided, to confirm the eligibility of Bidders in terms of Section 28 (1) of the Regulations and to confirm that the Bid is administratively compliant in terms of Section (28) (2) of the Regulations.**

**The evaluation was done online, and the recommendation was submitted to the PMU on the EGP platform.**



8	CURRENT PRAZ REGISTRATION CERTIFICATE	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant
9	BID SECURING DECLARATION FORM	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant
	<b>TOTAL COMPLIANTS</b>	Compliant	Non-Compliant	Compliant	Compliant	Compliant	Compliant

All Consultants who had full total compliances to the eligibility criteria were evaluated their Technical submissions as follows:

**TECHNICAL EVALUATION CRITERIA AND WEIGHTS**

CONSULTANT	PRECISE MANAGEMENT & RESEARCH CONSULTANCY	WINFIELD STRATEGY AND INNOVATION	Genesis Global Finance P/L	Industrial Psychological Services (Private) Limited t/a Tm Industrial Psychological Services	Eccentric Views
Methodology and Workplan	37	35	30	27	20
Experience of Lead Consultant	25	30	30	30	30
Specific experience of	10	10	10	10	10

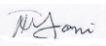
the Organization					
Qualification of Project personnel	20	17	20	17	17
Technical Score	92%	92%	90%	84%	77%
TOTAL WEIGHTAGE	64.40%	64.40%	63%	58.80%	53.90%

The above scores were calculated in the Egp System as per score sheets by the Evaluation Committee.


#### **FINANCIAL EVALUATION**

CONSULTANT	PRECISE MANAGEMENT & RESEARCH CONSULTANCY	WINFIELD STRATEGY AND INNOVATION	Genesis Global finance P/L	Industrial Psychological Services (Private) Limited t/a Tm Industrial Psychological Services	Eccentric Views
PRICE	\$15000	\$11500	\$16325	\$4750	\$9711.1
FINANCIAL SCORE	31.67%	41.3%	29.1%	100%	48.91%
FINANCIAL WEIGHTS	9.5%	12.39%	8.73%	30%	14.67

The evaluation committee recommends awarding the Customer Satisfaction Survey tender to Winfield Strategy and Innovation for the lowest evaluated proposal to Evaluation criteria having a weighted average score of 92% and a bid price of US\$11 500.00 to be paid ZWG using the RBZ official exchange rate on the day of payment.

Thabani Nyoni.....

Tonderai Madende.....

William Mazviro.....

Phillipa Phiri.....

Chenesai Nhimbe.....